



Jonesport

Broadband/Internet Survey

2021

B1. Do you currently have internet service?

If "No", please skip to question #17

Answered: 103 Skipped: 3



B2. Who is your internet service provider?

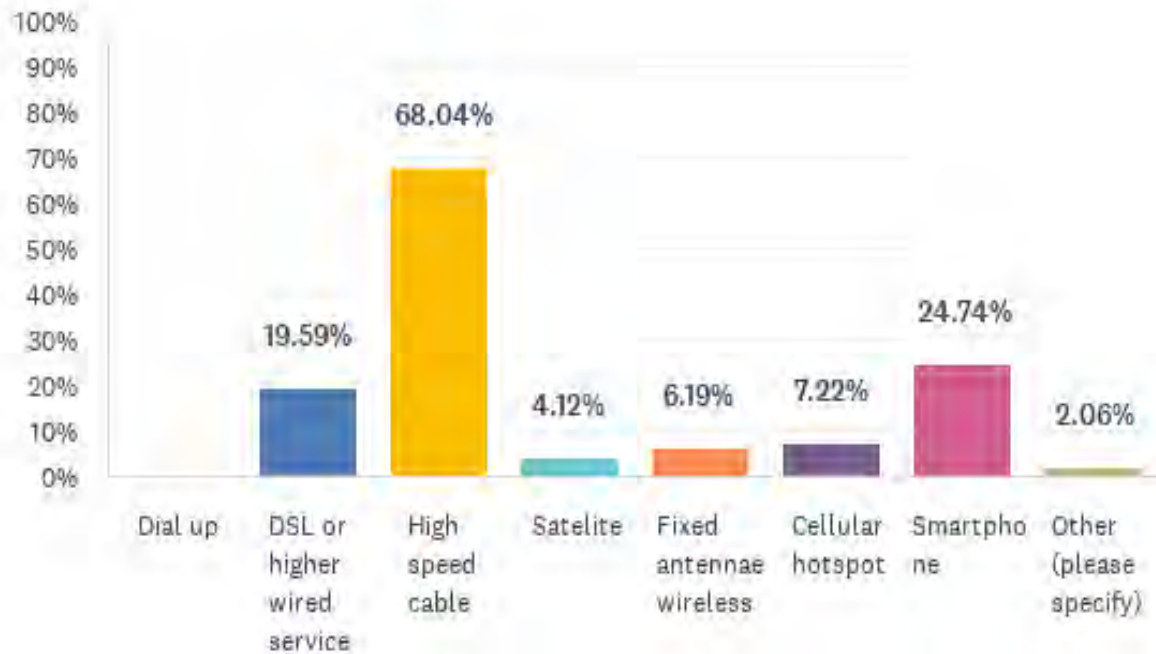
Answered: 98 Skipped: 8

Axiom	6
CCI	1
Consolidated Communications	8
Direct TV	1
Fairpoint	2
Hughes Net for now...it is slow	1
Spectrum	71
Time Warner Cable (now Spectrum)	2
Trailrunner	3
US Cellular	3

B3. If you have internet service, what form do you use?

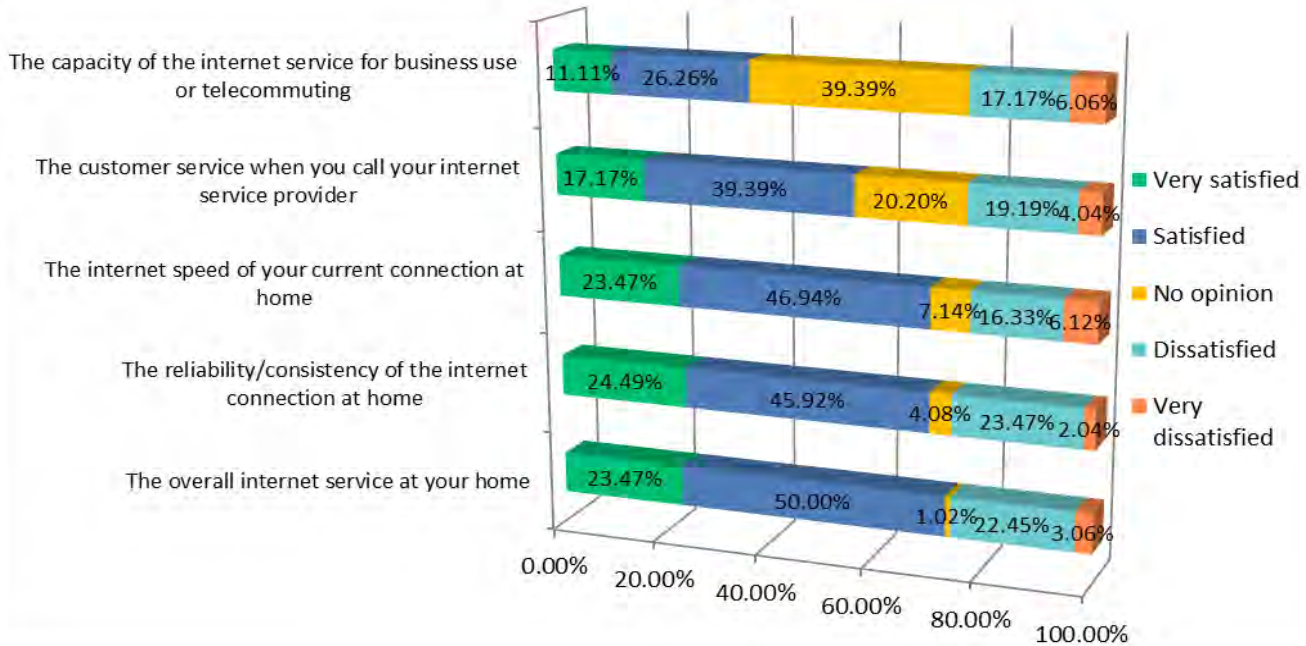
You can select more than one.

Answered: 97 Skipped: 9



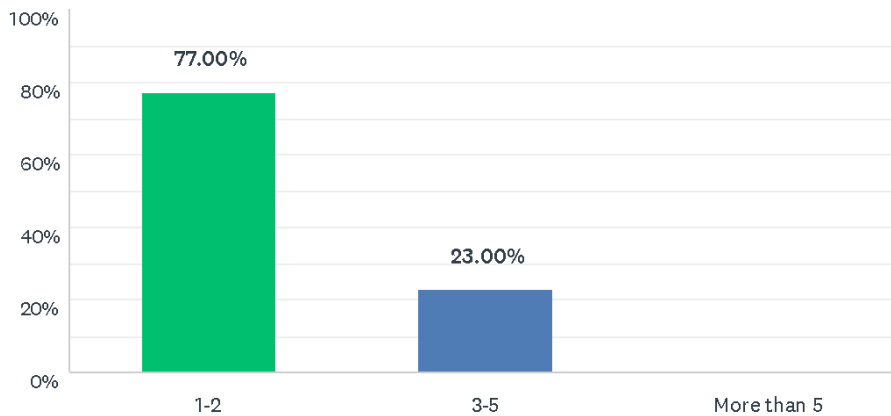
B4. Please indicate how satisfied you are with each of the following

Answered: 99 Skipped: 7



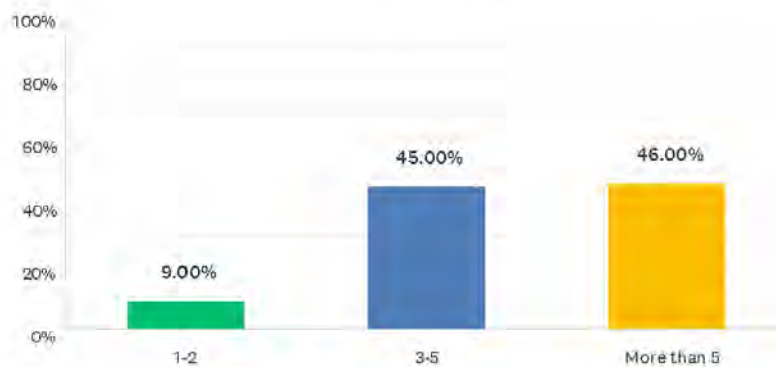
B5. How many people live in your household?

Answered: 100 Skipped: 6



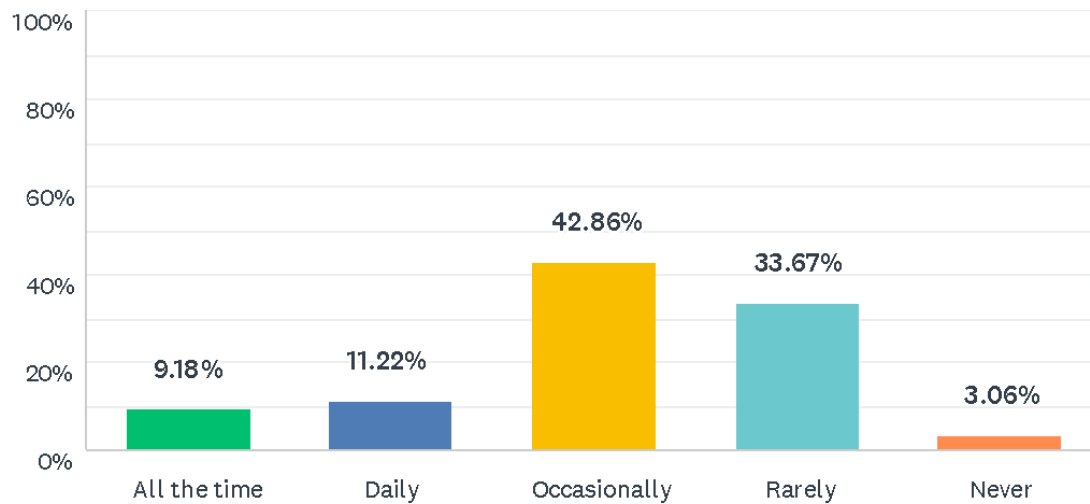
B6. How many devices are accessing your home internet service?

Answered: 100 Skipped: 6



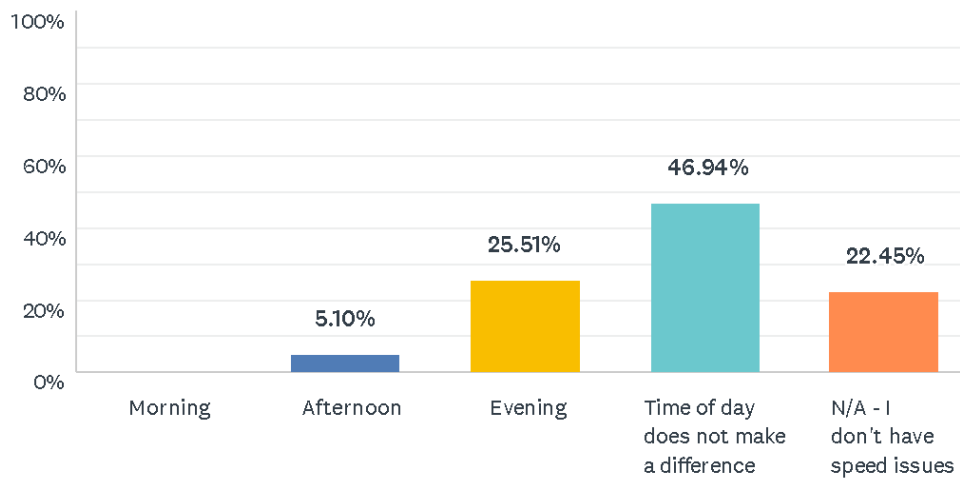
B7. How often do you experience reduced speed issues?

Answered: 98 Skipped: 8



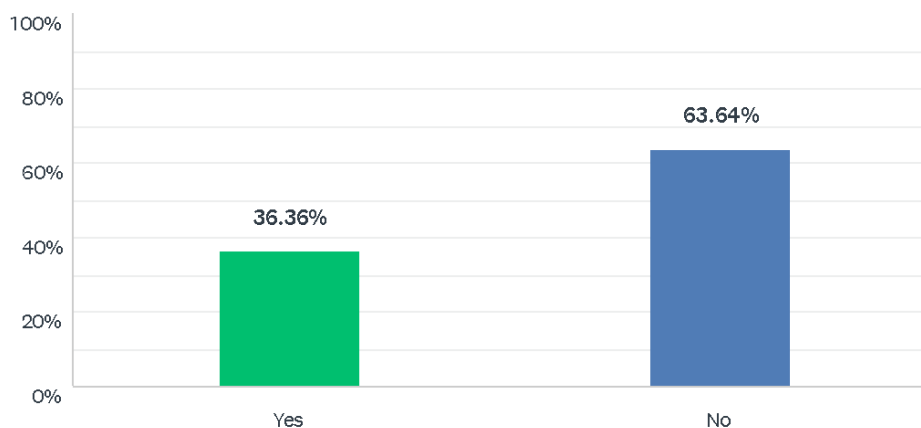
B8. What time of day do you generally experience speed issues?

Answered: 98 Skipped: 8



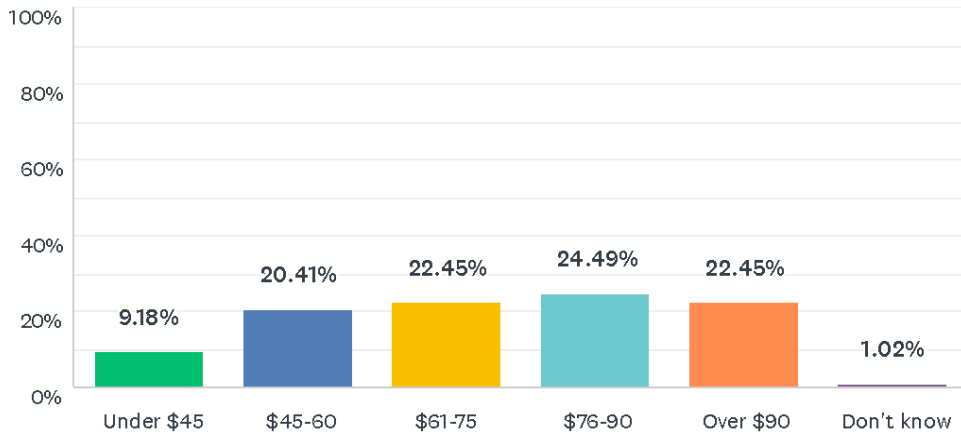
B9. Do you feel that the cost of your internet service is reasonable?

Answered: 99 Skipped: 7



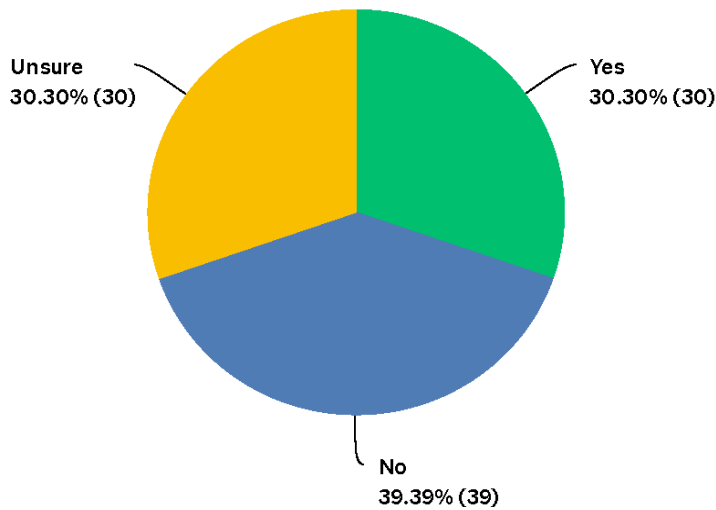
B10. How much are you currently paying each month for internet service?

Answered: 98 Skipped: 8



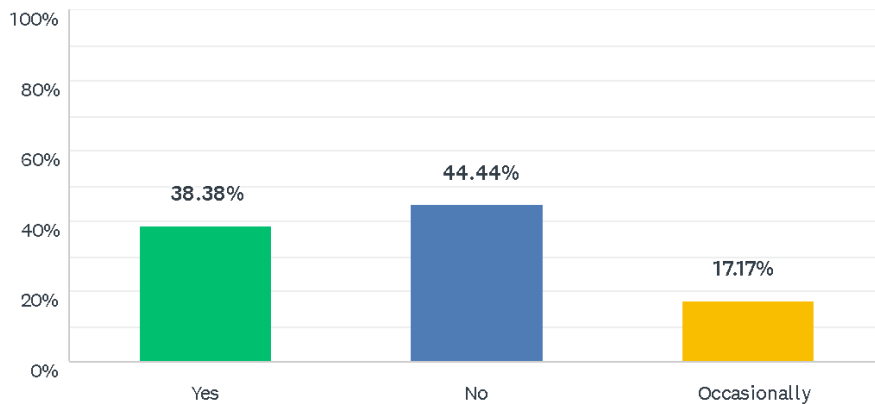
B11. Would you pay more for faster, more reliable internet service?

Answered: 99 Skipped: 7



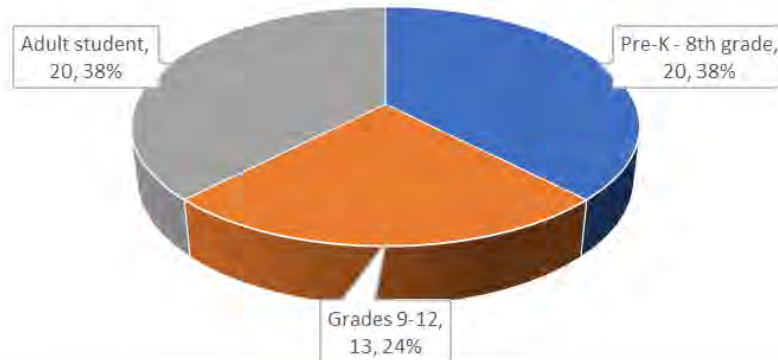
B12. Do you or anyone in your household use the computer to work from home?(i.e. telecommute, run a business, or do work for your job)

Answered: 99 Skipped: 7



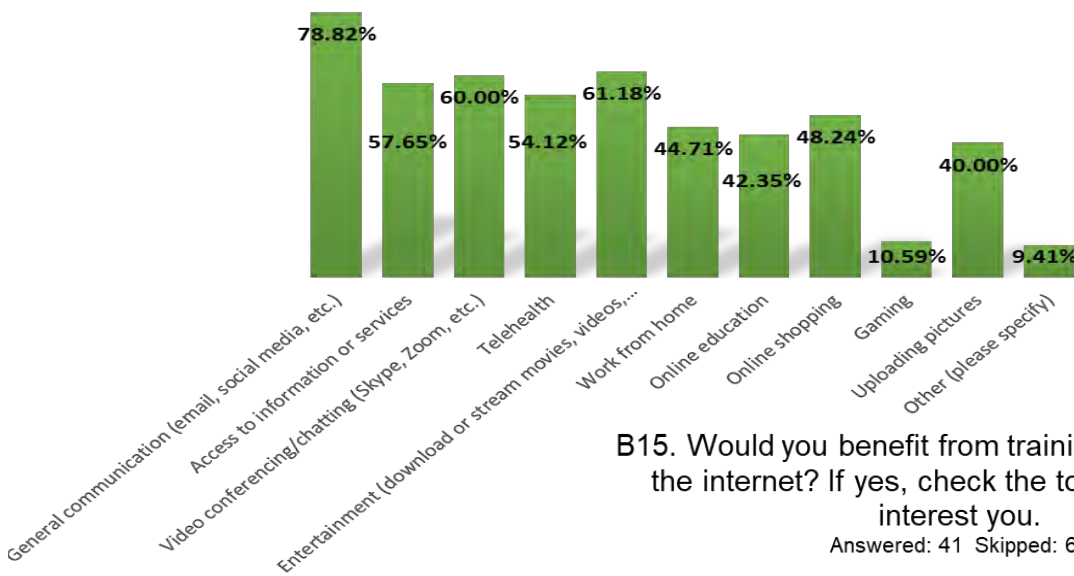
B13. List the number of household members in each age group that use the internet for homeschool or education

Answered: 29 Skipped: 77



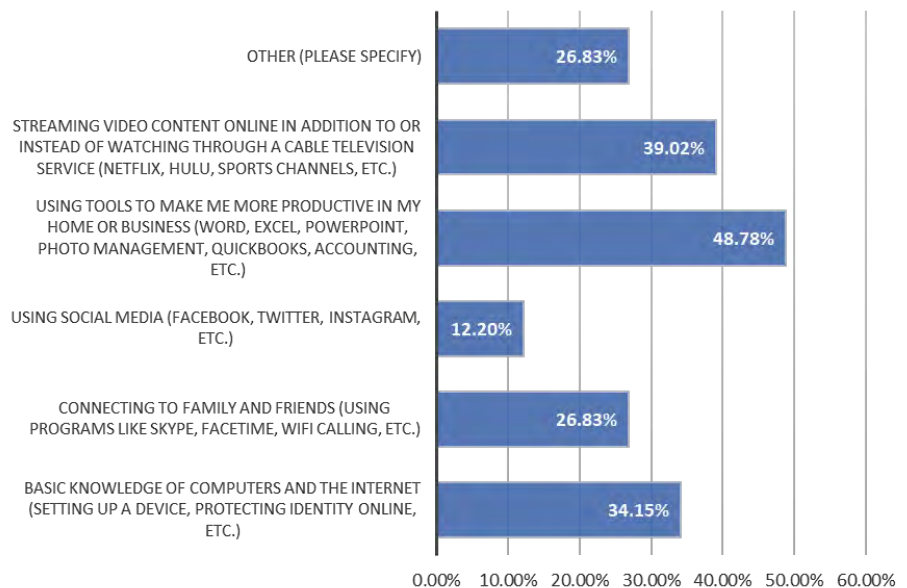
B14. How would you benefit from improved internet service? Please select all that would apply if you had improved internet service.

Answered: 85 Skipped: 21



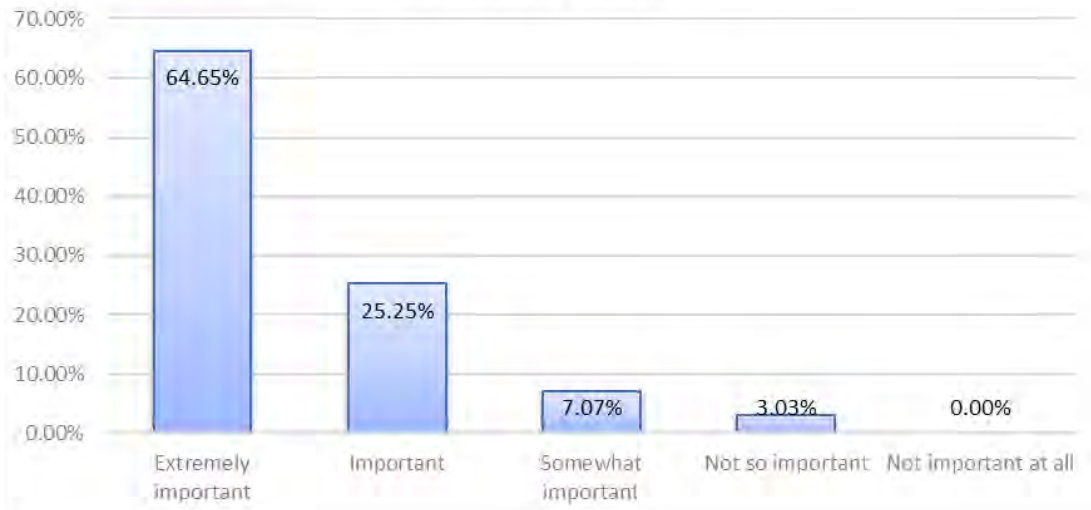
B15. Would you benefit from training on how to use the internet? If yes, check the topics that most interest you.

Answered: 41 Skipped: 65



B16. For you personally, how important is having fast, reliable internet access at your home?

Answered: 99 Skipped 7



B17. If you do NOT currently have internet service at home please indicate all the reasons

	# of responses	%
Internet service is not available	0	0%
Internet service is too expensive or not worth the cost	5	46%
I use the internet at the school or library	1	9%
I use cellular data to access the internet because it is less expensive	2	18%
I use cellular data to access the internet because it is more convenient	0	0%
I tried internet service where I live, but it was too slow or unreliable	1	9%
I like being "not connected"	1	9%
I do not need internet service	0	0%
Other (share service with my place of business)	1	9%

B18. How important is it to you to have reliable internet service available within your community?

Answered: 104 Skipped: 2

